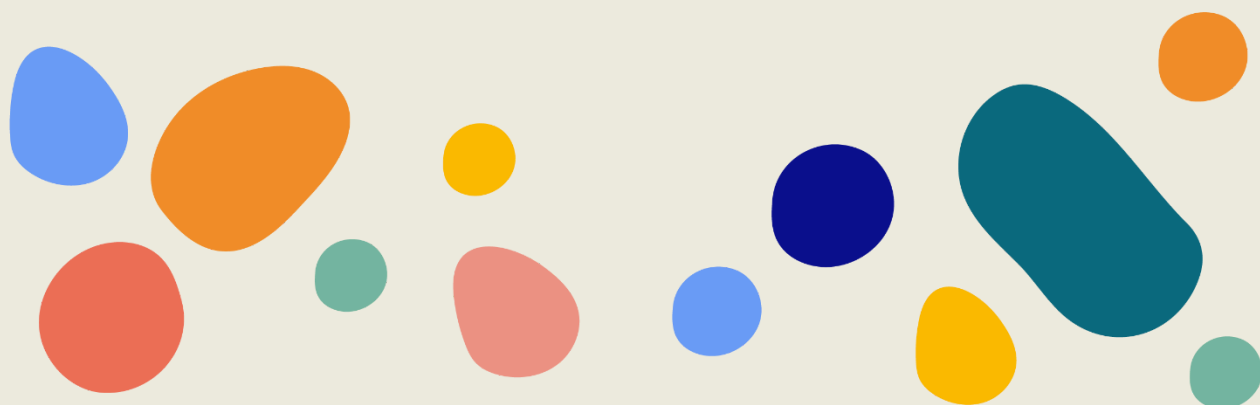




Memberships



1. What's Included

Every Pebble & Nest membership unlocks full access to:

- **Indoor Play Zone:** Our beautifully designed soft play and pretend play areas, perfect for children aged 0–8.
- **Family Café Access:** Enjoy our stylish, welcoming café designed with both kids and grown-ups in mind.
- **Class Booking:** Get access to classes run by experts and top names in the kids' space, from sensory play to dance and beyond.
- **Event Perks:** Preferential access and special rates for birthday parties and private venue hire.
- **Members-Only Extras:** Invitations to exclusive workshops, seasonal events, and surprise member perks.

2. Membership Options

Join early and save! Get **20% off** any membership tier.

Plus, go **Annual** and enjoy an **extra 10% discount** on top of that!

Memberships	The Curious Wobbler	The Happy Hopper	The Adventurous Climber
Quarterly Price	£495 £396	£630 £504	£900 £720
Annual Price	£1980 £1425.60	£2520 £1814.40	£3600 £2592.00
Membership Length	Quarterly or Annual	Quarterly or Annual	Quarterly or Annual
Joining Fee (one-time)	£175	£175	£175
Weekday Access	✓	✓	✓
Weekend Access	X	✓	✓
Free Classes Included (per month)	X	3 Free	6 Free
Class Package Rate (per class)	£26	£24	£20
Birthday Discount	X	X	FREE*
Guest Pass Entry (per entry)	£30	£30	£30
Sibling Discount	15% / 20% / 25%	15% / 20% / 25%	15% / 20% / 25%

All displayed prices are excluding VAT.

*The Adventurous Climber membership includes one free birthday celebration for up to 10 children with food, tableware (plates, cups, and cutlery), and a simple balloon setup included **ONLY** when purchased as an annual membership.

3. Terms & Conditions

Welcome to Pebble & Nest. Our priority is providing a safe, enjoyable environment for children and families. By joining Pebble & Nest, you agree to the following terms:

Classes

- **Free Classes:** The Happy Hopper and the Mighty Glider memberships include access to a selection of the following free classes.
 - Yoga
 - Arts
 - Modern Dance
 - Music

Please note that the selection of included classes may change from time to time. We'll always give you advance notice by email of any updates to the class schedule or included options.

- **Class Size:** Class sizes vary by type, with a maximum of 14 children to ensure quality and safety.
- **Age Groups:** Classes are designed for specific age groups. Please ensure your child meets the age requirements when booking.
- **Class Packages:** Class packages are available in packs of 10 and can be purchased by both members and non-members.
 - Each pack is valid for 3 months from the date of purchase.
 - Packs can be used across any classes of your choice.
- **Booking:** Classes are available to members and non-members alike, with priority access for members. Sessions may be booked one at a time or in blocks.
- **Pricing:**
 - The Curious Wobbler: **£26 per class**
 - The Happy Hopper: **£24 per class**
 - The Adventurous Climber: **£20 per class**

Membership Terms & Auto-Renewal

- A joining fee of £175 is required to join the waitlist. This fee is fully refundable up until our opening date.
- We operate a waitlist system and offer membership as soon as a space becomes available. All membership applications are subject to approval by the club. Once approved, our team will be in touch to confirm next steps.
- If we are unable to offer a space within 12 months of joining the waitlist, the joining fee will be refunded in full.

- Members paying via Direct Debit may cancel at any time after the initial commitment period with three months' written notice for the annual membership and one month's written notice for the quarterly membership.
- Pre-paid members must commit to the full chosen term and do not have a cancellation notice option within that term.
- Memberships renew automatically unless cancelled at least one month before the renewal date for quarterly plans, or three months in advance for annual plans.
- We do not send renewal reminders for pre-paid memberships. Please track your renewal date to manage your membership accordingly.
- You may upgrade or downgrade your membership only at the end of your current billing cycle (quarterly or annual). In either case, your existing membership will be cancelled and a new membership at the selected tier will begin. If you are switching tiers at the end of your cycle, the joining fee will be waived. However, if you cancel your membership and rejoin at a later date, the joining fee will apply again.

Membership Access & Guests

- Classes and facilities are available to members, siblings, guests with a valid guest pass, and non-members who have purchased an add-on class package.
- All attendees must be registered upon arrival, including the accompanying adult's details and identification, as well as details of any siblings or guests.

Cancellation & Refund Policy

- Membership cancellations must be requested by emailing us at hello@pebbleandnest.co.uk within 14 days of payment for a full refund, provided the member has not used any services during this period.
- Annual membership fees are non-refundable once paid, unless Pebble & Nest exercises discretion to waive or reduce fees in exceptional circumstances.
- **Pebble & Nest reserves the right to cancel a membership at any time** if a member or their guest engages in illegal, unsafe, or inappropriate behaviour within the facility. In such cases, any unused portion of the membership will be refunded on a pro-rata basis.

Health & Safety

- For the safety and wellbeing of all children, members and guests must familiarize themselves with and adhere to our policies and facility rules.

Facility Closures

- We reserve the right to close Pebble & Nest for up to 8 hours per month for maintenance or special events. Members will be notified in advance where possible.