



# Memberships

## 1. What's Included

Every Pebble & Nest membership unlocks full access to:

- Indoor Play Zone:** Our beautifully designed soft play and pretend play areas, perfect for children aged 0-8.
- Family Café Access:** Enjoy our stylish, welcoming café designed with both kids and grown-ups in mind.
- Event Perks:** Preferential access and special rates for birthday parties and private venue hire.
- Members-Only Extras:** Invitations to exclusive workshops, seasonal events, and surprise member perks.

## 2. Membership Options

Go **Annual** and enjoy an **extra 10% discount** on top of that!

Memberships	The Curious Wobbler	The Happy Hopper	The Adventurous Climber	The Out of Towner
Monthly Price (Incl. VAT)	✗	✗	✗	<b>£396</b>
Quarterly Price (Incl. VAT)	<b>£594</b>	<b>£756</b>	<b>£1,080</b>	✗
Annual Price (Incl. VAT) <small>+10% Off</small>	<b>£2,138.40</b>	<b>£2,721.60</b>	<b>£3,888</b>	✗
Membership Length	Quarterly or Annual	Quarterly or Annual	Quarterly or Annual	Monthly**
Joining Fee (one-time)	<b>£210</b>	<b>£210</b>	<b>£210</b>	<b>£210</b>
Weekday Access	✓	✓	✓	✓
Weekend Access	✗	✓	✓	✓
Free Classes Included (per month)	✗	3 Free	6 Free	4 Free
Add On (per class)	<b>£30</b>	<b>£25</b>	<b>£20</b>	✗
Birthday	✗	✗	FREE*	✗
Free Guest Passes (per quarter)	✗	✗	4	✗
Guest Pass Entry (per entry)	<b>£30</b>	<b>£30</b>	<b>£30</b>	✗
Sibling Discount	<b>15% / 20% / 25%</b>	<b>15% / 20% / 25%</b>	<b>15% / 20% / 25%</b>	✗

\*The Adventurous Climber membership includes one **free birthday** celebration for up to 10 children ONLY when purchased as an annual membership. Please enquire for more info.

\*\*The Out of Towner membership can only be purchased once per quarter.

### 3. Terms & Conditions

Welcome to Pebble & Nest. Our priority is providing a safe, enjoyable environment for children and families. By joining Pebble & Nest, you agree to the following terms:

#### Classes

- **Free Classes:** The Happy Hopper and the Adventurous Climber memberships include access to 3 and 6 free credits respectively. Free classes are allocated monthly and are **not cumulative**, any unused classes do not roll over to the next month.
- **Age Groups:** Classes are designed for specific age groups. Please ensure your child meets the age requirements when booking.
- **Class Packages:** Add-On classes are available and are priced differently per membership tier.
- **Booking:** Classes are available to members and non-members alike, with priority access for members. Sessions may be booked one at a time or in blocks.
- **Pricing:**
  - › The Curious Wobbler: **£30 per class**
  - › The Happy Hopper: **£25 per class**
  - › The Adventurous Climber: **£20 per class**

#### Membership Terms & Auto-Renewal

- A joining fee of £210 (Incl. VAT) is required to join the waitlist. This fee is non-refundable.
- We operate a waitlist system and offer membership as soon as a space becomes available. All membership applications are subject to approval by the club. Once approved, our team will be in touch to confirm next steps.
- If we are unable to offer a space within 12 months of joining the waitlist, the joining fee will be refunded in full.
- Members paying via Direct Debit may cancel at any time after the initial commitment period with three months' written notice for the annual membership and one month's written notice for the quarterly membership.

- Pre-paid members must commit to the full chosen term and do not have a cancellation notice option within that term.
- Memberships renew automatically unless cancelled at least one month before the renewal date for quarterly plans, or three months in advance for annual plans.
- We do not send renewal reminders for pre-paid memberships. Please track your renewal date to manage your membership accordingly.
- You may upgrade or downgrade your membership only at the end of your current billing cycle (quarterly or annual). In either case, your existing membership will be cancelled and a new membership at the selected tier will begin. If you are switching tiers at the end of your cycle, the joining fee will be waived. However, if you cancel your membership and rejoin at a later date, the joining fee will apply again.
- Siblings of members under the age of 1 may accompany the member free of charge and access the play area, but will not be eligible to participate in classes.
- Membership discounts are offered for siblings: 15% off for the first sibling, 20% off for the second, and 25% off for the third.

## Membership Access & Guests

- Classes and facilities are exclusive to members, siblings, and guests who have purchased a valid guest pass.
- Guest passes grant access to all facilities – including the café and play area – but do not include access to classes.
- All attendees must be registered upon arrival, including the accompanying adult's details and identification, as well as details of any siblings or guests.

## Cancellation & Refund Policy

- Membership cancellations must be requested by emailing us at [hello@pebbleandnest.co.uk](mailto:hello@pebbleandnest.co.uk) within 14 days of payment for a full refund, provided the member has not used any services during this period.
- Annual membership fees are non-refundable once paid, unless Pebble & Nest exercises discretion to waive or reduce fees in exceptional circumstances.
- Pebble & Nest reserves the right to cancel a membership at any time if a member or their guest engages in illegal, unsafe, or inappropriate behavior within the facility. In such cases, any unused portion of the membership will be refunded on a pro-rata basis.

## Health & Safety

- For the safety and wellbeing of all children, members and guests must familiarize themselves with and adhere to our policies and facility rules.

## Facility Closures

- We reserve the right to close Pebble & Nest for up to 8 hours per month for maintenance or special events. Members will be notified in advance where possible.